

# CONCERNS UNIVERSE FOUNDATION

## ANNUAL ACTIVITY REPORT April 2015 - March 2016



### INTRODUCTION:

Concerns Universe Foundation was founded in the year 2001 and is strongly committed to contributing to the cause of the marginalized in the city of Bangalore. It attempts to identify and fill in the critical gaps to empower the disadvantaged and thus enable them to emerge economically independent and socially dignified. Concerns works in 20 pockets of urban slums with 5000 families in Bangalore city.

### VISION

To build a new social order founded on equality, justice and peace where all people will have equal opportunities to optimize their potential and emerge economically independent and socially dignified, dispelling the disparities of caste, class and gender.

### MISSION

To realize this vision, Concerns commits to embark on the mission of enhancing the knowledge and skills of those less endowed; whereby they become empowered to avail themselves of their rightful share of power, status and resources

### OBJECTIVES OF CONCERNS

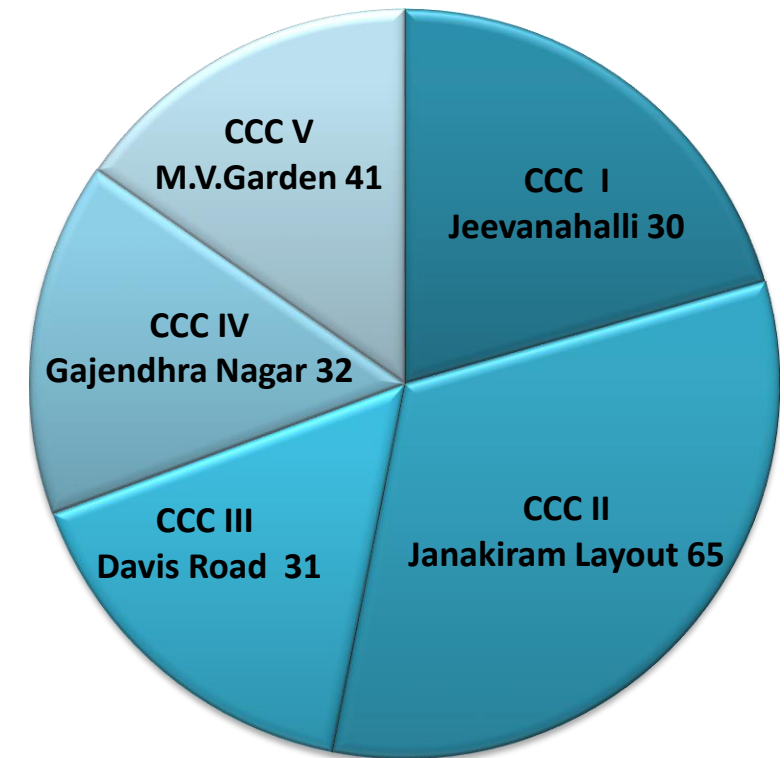
- To help the Community to understand the importance of education and to prepare the children of the community to enter formal schools and perform better academically.
- To prevent as opposed to cure. To work with children and adults to give them the information and education needed to prevent illness and death.
- To help women develop outside the domestic environment to train women in health, nutrition, computers, life and other skills to make them more independent and dignified.

# PROGRAMS AND ACHIEVMENTS

## CONCERNS PRE-SCHOOL EDUCATION: Total children-199

### DEVELOPMENTAL PROGRESS IN PRE-SCHOOL CHILDREN

Physical Abilities	Intellectual & Language development	Habits	Emotional & social maturity
<p><b>Finer motor coordination</b></p> <ul style="list-style-type: none"> <li>* Build towers</li> <li>* Hand grip control</li> <li>* Pencil holding to write, draw &amp; colour</li> <li>* Filling within lines</li> <li>* Writing alphabets &amp; numbers</li> </ul> <p><b>Gross motor coordination</b></p> <ul style="list-style-type: none"> <li>* Gain body balance</li> <li>* Better coordination</li> <li>* Confidence in using equipment like slides, rocking toys, cycles</li> <li>* Ability to perform physical skills like jumping from steps, hopping etc. with confidence.</li> </ul>	<p><b>Children can:</b></p> <ul style="list-style-type: none"> <li>* Identify and name shapes, colors, sizes, numbers, parts of the body &amp; things in their environment.</li> <li>* Be familiar with concepts like under, above, up, down etc.</li> <li>* Narrate stories, memorize rhymes, communicate their needs, and make simple commands.</li> <li>* Initiate new activities with peer group</li> <li>* Greet adults and use words like "thank you, yes, no, go, come" etc.</li> </ul>	<ul style="list-style-type: none"> <li>* Washing hands before &amp; after food</li> <li>* Toilet training well established</li> <li>* Use of footwear, handkerchief</li> <li>* Keep things in order &amp; safe in their surroundings.</li> </ul>	<p><b>Children:</b></p> <ul style="list-style-type: none"> <li>* Build relationships with their teacher and with peer group</li> <li>* Share their belongings &amp; ideas</li> <li>* Enjoy playing</li> <li>* Communicate their feelings to their teacher and to their peer group</li> <li>* Are confident in their school environment leading to preparation for formal school.</li> </ul>

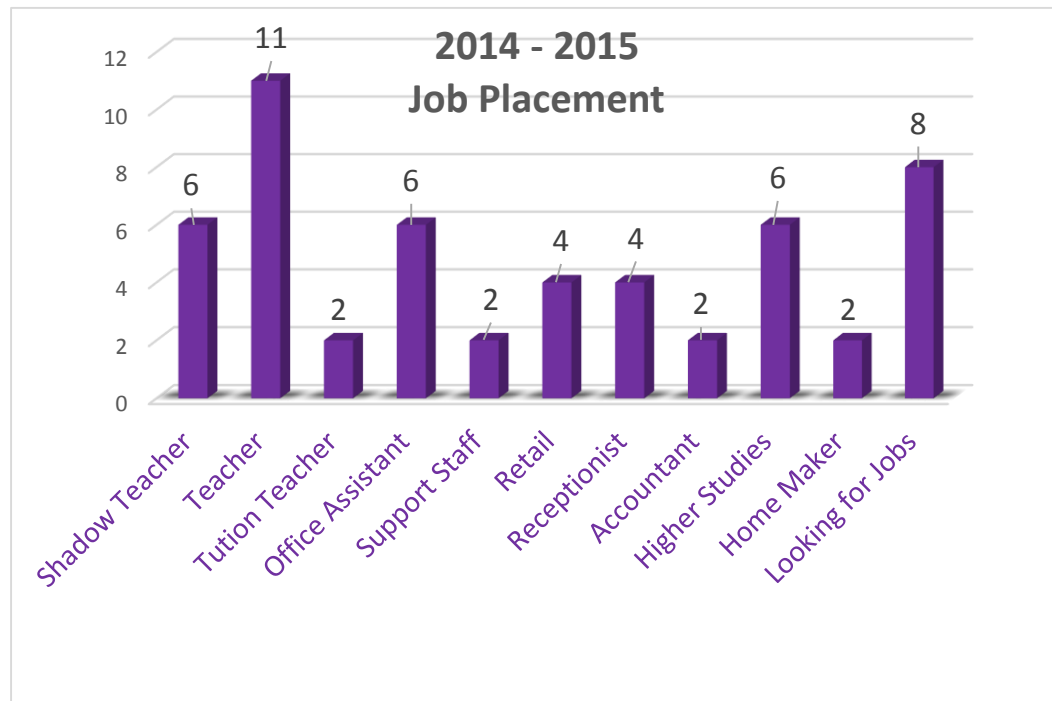


## CONCERNS VOCATIONAL TRAINING CENTRE I CONCERNS COMMUNITY COLLEGE- Hutchins Road

Girls and young women, who missed opportunities to get education for various reasons, were motivated and enrolled in the Community College, which has just completed its ninth year. So far it has created an impact in the lives of 360 students.

Two trades were taught: Diploma in Computing, Accounting & Office Management and Diploma in Early Childhood Care & Education. Both were integrated with life skills, interpersonal relationships and community health & development, as well as computer applications and English. Regular attendance was encouraged and the importance of punctuality, time management and organization were stressed.

This has led to the women feeling more independent in both their work and home life. The education they have received has empowered them by building dignity and self-worth, to take charge of their own development and thus become economically independent and socially dignified.

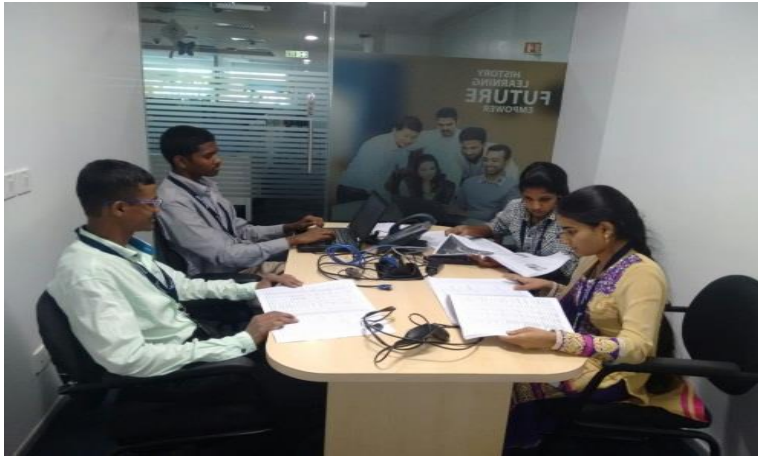


### Concerns Community College 2014-2015

53 students completed the course

■ Early Childhood Care & Education: 36  
■ Office Management, Accounting & Computing: 17

70% are employed, with a salary range from Rs 5,000/- to Rs 17,000



### **Community College students aspiring to continue their education**

- The Concerns Community College faculty team motivated the students to do their higher studies. As a result 12 girls joined Secondary level and 6 girls joined for Senior Secondary level in National Institute of Open Schooling (NIOS). Three students also have joined Bachelor programs in different universities.
- Eleven students have enrolled for National Institute of Open School Vocational Education Course 2015-2016 in Early Childhood Care and Education and Beauty Culture and Hair Care.



### Concerns Community College 2015-2016

63 students enrolled in June 2015

■ Early Childhood Care & Education:	27
■ Office Management, Accounting & Computing:	21
■ Hotel Management*:	8
■ Beauty Culture and Hair Care*:	7

### VALUE ADDED COURSE FOR STUDENTS

- ◆ Value added course on Meet and Great conducted by Presidency College of Hotel Management Bangalore. 31 students completed the course for 40days.



## CONCERNS VOCATIONAL TRAINING CENTRE II, Step Twine E Learning Program through Smile Foundation – Hutchins Road

### Generating employment for slum dwellers in Bangalore.

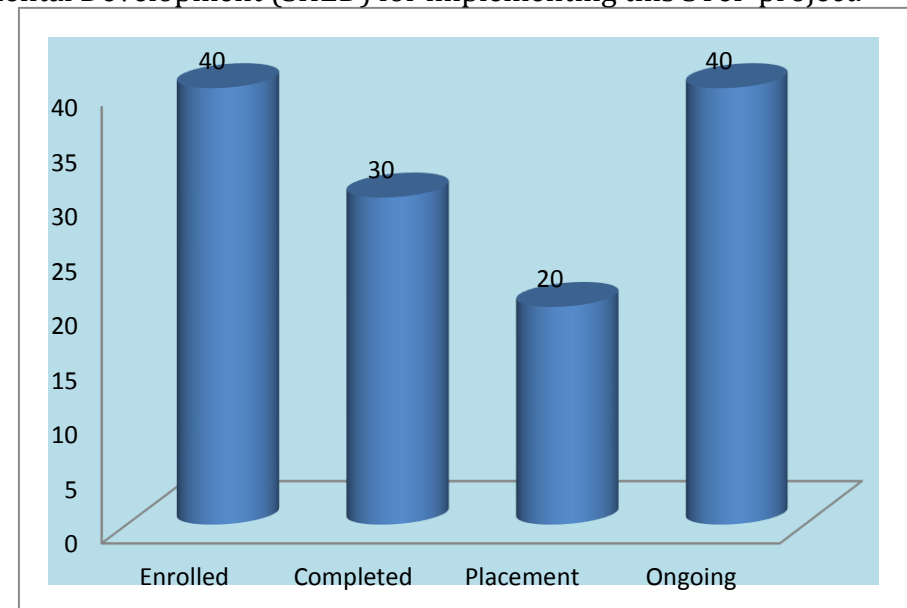
This project aims towards the upliftment of the socio-economically backward population in the slums by providing them training for formal employment. Its main focus is to empower the underprivileged by inculcating the requisite skills and generating employment opportunities.

This project is designed to motivate these deprived people and provide them a fair chance at white-collar jobs through formal training in soft skills, basic management and sales, computers and English proficiency.

Industry visits, live interactions with experts from different professional sectors and placement assistance further helps them choose their own career and work towards a better, brighter and more dignified future.

The project also ensures their overall personality development through counseling sessions.

Smile Foundation has partnered with the Society for Human & Environmental Development (SHED) for implementing this STeP project.



## CONCERNS VOCATIONAL TRAINING CENTRE III, Short term Computer course in Baiyappanahalli, Hutchins road, Janakiram layout and Ulsoor

Enhancing Employability through Vocational and Skill Development Training among Women, Adolescent Girls and school dropouts supported, by DELL/CIF

Vocational skills training was provided for children and unemployed youth through computer application training. The aim is to qualify them to be gainfully employed and to earn an income, thus to emerge economically independent and socially dignified.

**Totally 191 Students trained in MS office (MS Word, MS Excel & MS Power Point); Touch typing; Internet; Photoshop & Tally.**

177

- Short term Basic computer course with Tally & Photoshop

14

- Office administrative assistant course with Tally



## CONCERNS VOCATIONAL TRAINING IV: STITCH CRAFT TUTUCORIN

Stitch craft skills training were provided for young women with basic computing. The aim is to qualify them to be gainfully employed and to earn an income, thus to emerge economically independent and socially dignified.

38

• Women were trained in basic garment making

13

• Women were trained in Aari work

4

• Women were trained in Hand embroidery

8

• Basic Computing



## CONCERNS COMMUNITY COLEGE: KOLKATA

4

• Women were trained in Beautician & Wellness

1

• Woman was trained in Pre-primary teacher training

3

• Women were trained in Spoken English

5

• Basic Computing





**CROSS ROADS: The total reach in the last year has been approximately 1000 teenagers.**

Staff and volunteers at Crossroads continue to reach out to young people in various high schools and communities.

The High School programs have been running successfully, with one addition of St. Pauls High School.

The Special Needs programs are also going well, but there is always need of more volunteers.

The Bagalur Community centre has about 30 kids coming weekly to spend time with the staff and leaders. Apart from this, community visits also happen regularly.

S.No	Project	No. of Staff	No. of volunteers	No. of teenagers impacted	Type of work
1	St. Michaels School	2	-	200	Personality development and Value Education
2	Clarence High School	4	-	50	Counseling, Value education
3	Bagalur Community work	2	.	60	Counseling, Value education
4	Asha Kiran Special School	3	3	120	Value education, counseling, social skill development
5	Clarence Special School	3	3	31	Value education, counseling, social skill development, motor skill development
6	Bethany Special School	3	4	40	Value education, counseling, social skill development
7	St. Paul's High School	2	2	200	Counseling, Value education
<b>Special Events</b>					
8	Open School Camp	7	4	27	Counseling, workshops on Academic pressure, parent children relationships, peer pressure, adventure activities.
9	Leadership Promotion	7	-	23	Excellence in leadership, Understanding youth culture, Value based leading.



## EDUCATION PROGRAM FOR SCHOOL GOING CHILDREN

- To identify children who have dropped out of school and facilitate their return to education.
- To provide after-school tuition for homework support and financial support.
- To give support to enable and encourage adolescents to continue education.

CUF team conducted different activities like Summer camp, Summer computer class, annual sports' meet, health awareness sessions including pre-teen health awareness sessions. The tuition children were given opportunity to learn basic computer skills etc.

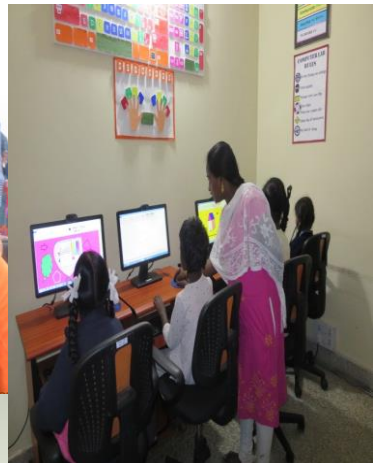
**Education Sponsorship program**

• 85



**Evening Tuition**

• 81



**Tuition Computer Classes**

• 67



**Back to school program  
(17 joined in school)**

• 88



**Community Children's Sports (CIF)**

• 30

## COMMUNITY HEALTH AND DEVELOPMENT PROGRAM HEALTH PROGRAM

The Concerns team makes regular visits to develop rapport with members of the community. They deliver health programs, and raise awareness about existing government facilities and services available for the disadvantaged, caring for patients with tuberculosis (TB), women's health care and antenatal and postnatal care facilities. Most community members interact well with CUF team. Members of the community have found appropriate ways to handle issues, share information and help each other, to choose and utilize the resources and facilities in the locality appropriately, and the intake of nutritious food has improved as have health and hygienic habits, enabling health issues in a better manner. Women use home remedies for minor health problems and young people develop skills, improving employability and prospects.

95

- Tuberculosis patients treated through PHC & follow up on treatment done by Concerns

235

- Regular women Health Education sessions

2132

- Need based advice

975

- New contacts

82

- Savings bank account opened for: 91 women & Recurring deposit account opened for : 35 women

### Community health education topics:

Measles; ANC; PNC; home remedies; personal hygiene; water borne diseases; mosquito borne diseases; burns; children's safety; typhoid; jaundice; balanced diet; malnutrition; diabetes; green gram salad; saving domestic gas; demo on first aid; anemia; common cold & fever; dental care; diabetes; diarrhea and ORS; family planning; first aid; fruit salad; home remedies; HPM demo; human intestinal worms; personal hygiene; polio; prevention is better than cure; safety of the children; Summer food (demo); tuberculosis; typhoid; vitamin deficiencies; waste management; weaning food etc.



BBMP  
Support for  
Garbage  
Segregation

## WOMEN AND CHILD HEALTH PROGRAM

318

- Mothers were referred & used immunization services for their children

275

- Mothers were referred & availed themselves of post natal care

255

- Pregnant women were referred & availed themselves of antenatal care

729

- Vitamin A & polio drops for children

82

- Women's savings group. 85 women saved Rs.250,900

309

- Families took advantage of birth/ death / ration card/ voter ID etc from Government

1589

- Referral Services for Education, Jobs & Health

46

- Parent education sessions



## IN SERVICE TRAINING FOR CUF TEAM

The CUF team was confident in doing the programs and used new methods and techniques. Members dealt with issues and found better solutions for most issues. Evaluation, monitoring and follow up were done by the Trainer team.



### Capacity building:

- Mr. Arockia Dass, computer trainer, completed Tally advanced course for 4 months in Venus computers.
- From 13th – 15th April 2015: Two faculty members from the Community College were involved in developing a Computer Curriculum for the National Skill Development Corporation with 3 QP under the IT sector of the Indian Centre for Research and Development of Community Education [ICRDCE] Chennai.
- From 16th – 18th April 2015: Community College three faculty members attended the National Refresher Life Coping Skill Workshop in ICRDCE Chennai
- On 3rd July 2015: All the staff members of Concerns attended a capacity building training for one full day by Talent Ease.
- On 15<sup>th</sup> May 2015: Capacity building training was conducted by Indus Experience at Evoma resort. 28 students from the Dell Centre benefitted from program.

23	• Core team meeting conducted by project director
12	• Staff training done for the CUF member
12	• Training done on pre-school education and Community health for preschool teachers and community health workers by trainers
40	• Planning and follow up done on pre-school education and Community health health for preschool teachers and community health workers by trainers
1	• Capacity building training for all the CUF team by St.Mary's School UK on the Rights of the Child
3	• KSCCW Mrs. Theresa conducted teacher training for three days in KSCCW office, 3 members from CUF attended the training.



## **Community College Administrators Program in Florida- USA**

From 17<sup>th</sup> September to 30<sup>th</sup> November 2015: Sangeetha of Concerns Community College was selected by Florida State University and sponsored by USA Consulate and supported by ICRDCE to attend a 6 week program for community college administrators.

## **Learning from Community College Administrators Program**

“This program enabled to rise to the leadership challenge, to design Effective teams and create high talent performance to achieve the community college objectives and standardizing the quality of the community college and equip the students with right skills and knowledge.”

## **Impact**

- Took initiative to form an NGO Association of Community Colleges in our respective state.
- To systemize and upgrade the administration system to new technologies.
- Trying to create a strong collaboration with the industrial partners.
- Trying to provide strong student support to the present students and the Alumni.
- Striving towards the accreditation of our community college.



## CASE STUDIES



Gangadhar is 24 years old, lives in Old Baiyappanahalli. His father is working as a painter and his mother is house wife. He was working as sales executive for a nominal salary. After completed the computer course, the company increased his salary and gave him promotion. He is working as a Customer Relationship Officer (CRO) in Bharath Airtel limited and is paid Rs.23, 000/- per month.



Gayathri completed her II PU and lives in M.V Garden, Ulsoor. Her father works as a driver and mother works as a house maid. Through Concerns' community health worker, she came to know about the computer course. After completing a short term computer course she got a job in K.C. General hospital as a receptionist and is paid Rs.7000/-. Now she feels happy and proud that she could support her family.



Priya is 26 years old lives in M.V. Garden, Ulsoor. She discontinued her 1<sup>st</sup> PU. Her father works as a mason and mother works as a house maid. She was working in T2T Garments as a sales girl for less salary. Through Concerns' community worker, she came to know about the computer course. She joined and completed the course. She works in the same company, but in billing section and is paid Rs.8000/- per month. Now she feels confident and dignified and has improved her computer skills and communication. She is also planning to continue her higher study.

## Calendar of events

- On 7<sup>th</sup> April 2015: Mrs. G.Chitra [G.C.] & Rekha attended FCRA clinic workshop organized by FCA Sanjay Pattu, FMSF of Mumbai, Mr.Noshirudrawala (centre for advancement of philanthropy).
- On 22<sup>nd</sup> May 2015: G.C did a presentation for the participants of the National Level Orientation program for community colleges organized by ICRDCE, Chennai. The participants were sisters of the Apostolic Carmelites from all over India, who will be starting a community college in the near future.
- On 25<sup>th</sup> August 2015: Monitoring visit by CIF teams from Mumbai and Bangalore to the CUF centres in Ulsoor and Banasawadi & the Dell centre. They assessed programs and gave suggestions
- In the month of October, 2015 one week workshop on respecting the rights and exercising the rights was organised for 45 students of community college by a team from St Mary's School Manchester, UK.
- On 9<sup>th</sup> December 2015 : Audit visit to Ulsoor, Dell Centre and Community College by Mrs. Chitra and Mrs. Kavitha of CIF with Mrs Yeshoda and Mrs. Mala from CUF.
- On 24<sup>th</sup> February 2016, a workshop was conducted on awareness on alcohol and drug addiction by a team from Alcoholic Anonymous Organisation for 70 students of Community College and Smile computer course.
- On 25<sup>th</sup> February, 2015 an exhibition and family meet was conducted in concerns community college . 30 parents attended and they were updated with the community college programme and students displayed their learnings through modules and charts.
- In the month of February and March, 2016 Bangalore School of Music conducted a short term music course to all the 25 students of Early Childhood Care and Education.
- From 3<sup>rd</sup> to 6<sup>th</sup> of March, 2016, one of the faculty member of Concerns Community College participated in the International Conference in Chennai on curriculum development for the Indian Community Colleges organised by ICRDCE Indian and Montgomery College, USA .On 29<sup>th</sup> March 2016: 'Building a Happy Family' an event for boys
- Health Check-up done for all the Childcare centre children and community college students by a medical doctor. Some issues were treated and tips were given to prevent health issues.
- All the skills training students attended personal guidance and counselling twice by faculty member.



### **Soft skill training for students by CSR through CIF**

- On 5<sup>th</sup> May 2015: Soft skill training conducted by 15 volunteers from Thomson Reuters, through CIF, for the Baiyappanahalli community. 37 summer computer, tuition and short term computer students attended the session.
- On 9<sup>th</sup> July 2015: Soft skill training conducted by 20 volunteers from Goldman Sachs, through CIF, for Community College students.
- On 14<sup>th</sup> July 2015: Soft skill training conducted by 20 volunteers from the DELL Company in DELL Office, through CIF. 50 youths and 30 tuition children from Concerns attended the session.
- On 22<sup>nd</sup> December 2015: Exposure Visit to visit Dell Company: Dell team conducted session on career guidance and had Christmas party with lunch. 50 youths from the Community College and Dell CVTC centre had an opportunity to visit the Dell Company.

### **Career guidance & team building training for students:**

- On 17<sup>th</sup> July 2015: Career guidance training conducted by Parivarthan team for 9<sup>th</sup> and 10<sup>th</sup> students of Baiyappanahalli and Janakiram layout at St Jude's school.
- On 24<sup>th</sup> July 2015: Team building training session conducted by Indus Experience in SAICS, CEO centre for Community College students.
- On 12<sup>th</sup> November 2015, Community College students and Smile students had an opportunity to visit Unlimited Megha Mart as an exposure visit.
- On 2<sup>nd</sup> December 2015: Workshop: The team organized a workshop for CVTC short term and long term students in the Dell Centre. The session was on Respecting the Rights and School Improvement strategies. Staff and students using the practices like *Random reporter; Think pair Share; Zero silence* and genuinely praising good behavior instead of picking on the bad. We will conduct the UNICEF counselor election and the "takeover day" in the next academic year. We recorded our gratitude and appreciation for each member of the team. It was a good opportunity to exchange and understand the various cultural practices of St Mary's School Manchester, UK.
- On 4<sup>th</sup> December 2015: Career guidance session for Community College students and Smile students conducted by Mr.Arunkumar and Mr. Vasanth Davis.

### **Health awareness session for Education sponsorship, 70 students and parents:**

- On 23<sup>rd</sup> July 2015: Health awareness on nutrition, value, child protection, parenting techniques etc. conducted by Vathsalya team for 5 schools.

### **Community Practical by students:**

- On 29<sup>th</sup> December 2015: Community Health exposure visit to Government special health institutions. All the Community College students with Faculty visited 5 hospitals and interviewed 200 patients regarding personal health condition, facilities available in the hospital and gave appropriate health advice for 200 patients who had specific health problems.

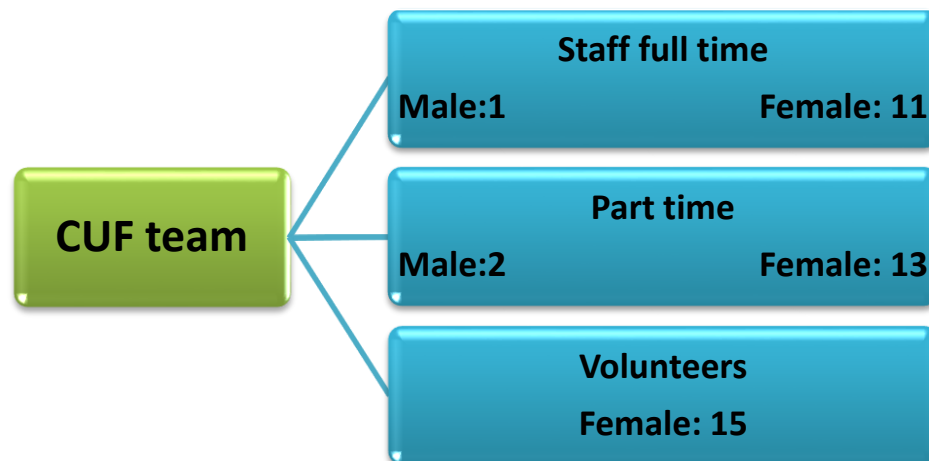
# ACHIEVEMENTS

- School Dropout Program started in Ulsoor Center (CC V).
- Two new skill training Courses started in the Community College, Beauty and Wellness & Hotel Management
- Expanded Community College in Kolkatta
- Expanded Computing and soft skills for slum dwellers through Smile Foundation- Smile Twine E Learning Program

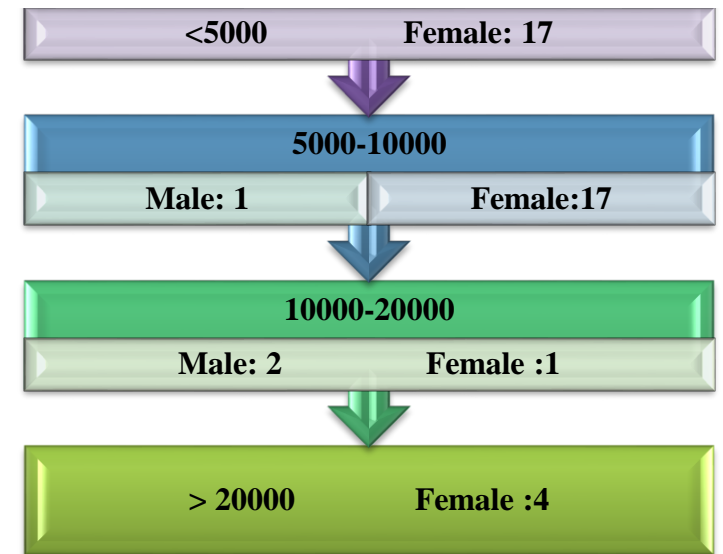
## Future Plans

- Start building Concerns Child Care and Community Centre in Ramaswamy Palaya

## Governing Body and staffing



## Distribution of salary levels



## ACCOUNTABILITY

- ❖ Concerns Universe Foundation is registered under the Deed of Trust on 11.07.2001 in Karnataka.
- ❖ Concerns Universe Foundation is registered under Act 1961 vide register no. DIT (E)/12A/Vol.I/C-581/W-1/03-04Dtd. 29.04.2003.
- ❖ All contribution to Concern Universe Foundation is Exempted DIT (E) BLR80G/715/AAAAC1523H/ITO (E)-1/Vol2009-2010.
- ❖ Income Tax Payment Account number on AAAAC1523H.
- ❖ Registration under Foreign Contribution (Regulation) Act, 1976. Registration number 094421129.
- ❖ Accredited for minimum norms with Credibility Alliance register no. CA/18/2013 valid till 17/3/2018.

## Women savings distributed from April 2015 to March 2016

S. No	Name of the group leader	Name of the Area	No. of women	Monthly Installment	Account No	Drawn from bank	CUF Contribution	Total Amount
1	Usha	Krishnappalane I	27	6700	0091201001 49856	82500	4600	87100
2	Adhirrathamma	Krishnappalane II	9	1300	009120100 148936	16100	800	16900
3	Seeniyamma	Chhettiyappa BDA lane	14	3200	009120100 167250	40025	1575	41600
4	Sugunamma	Chettiyappa lane I	15	3600	009120100 168897	45230	1570	46800
5	Suvarna	Chettiyappa lane II	17	4500	009120100 168903	56530	1970	58500
	<b>TOTAL</b>		<b>82</b>	<b>19,300</b>		<b>240,385</b>	<b>10,515</b>	<b>250,900</b>

## Saving Existing A/C April 2015 to March 2016

S. No	Name of the group leader	Name of the Area	Monthly saved money	Account No	No. of women
1	Ravanamma	Krishnappalane I	4100	009120 100175222	19
2	Seeniyamma	Chhettiyappa BDA lane	5000	009120100 196890	20
3	Jayamma	Krishnappalane II	5000	009120100 186583	21
4	Sugunamma	Chettiyappa lane I	3800	009120100 197437	14
5	Suvarna	Chettiyappa lane II	5500	009120100 197446	20
6	Adhirathamm a	Krishnappalane III	3400	009120100 198843	14
	<b>TOTAL</b>		<b>26,800</b>		<b>108</b>

### OUR SINCERE THANKS TO:

◆ Network for Social Change, UK	◆ Concern India Foundation, Bangalore	◆ Living Hope Community Church, Isle of Man	◆ HI (Help India), UK
◆ Credibility Alliance, Mumbai and New Delhi	◆ Karnataka State Council for Child Welfare, Bangalore	◆ Rotary, Manchester Breakfast, UK	◆ Volunteers from overseas and India
◆ National Union of Teachers, Birmingham, UK	◆ Vathsalya Charitable Trust, Bangalore	◆ Mr.Ashok Mollahalli & family USA	◆ Local Government and Private schools
◆ Rotary, Ramsbottom, UK, Peter's Church India Fund, Manchester, UK	◆ Indian Centre for Research and Development of Community Education, Chennai ICRDCE	◆ Common Purpose Team ◆ Presidency College, Hotel Royal Orchid	◆ Cox Town dispensary DOTS centre RNPTC, Bangalore
◆ St .Peter's Church India Fund India Share Manchester ,UK	◆ Mrs.Hema Hattangady, Bangalore	◆ ICYE Bangalore	◆ ASK Outreach Trust (Action Saves Kids), Isle of Man
◆ Smile foundation	◆ ICRDCE - Chennai		

## Contact Address

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**Website: <http://concernsuniversefoundation.org>**  
**<http://concernscommunitycollege.net>**

## Abbreviations

<b>CIF</b>	<b>Concern India Foundation</b>
<b>PHC</b>	<b>Primary Health Care</b>
<b>ANC</b>	<b>Ante-natal care</b>
<b>PNC</b>	<b>Post-natal care</b>
<b>ORS</b>	<b>Oral rehydration solution</b>
<b>HPM</b>	<b>High Protein Mix</b>
<b>KSCCW</b>	<b>Karnataka State Council for Child Welfare</b>
<b>ICRDCE</b>	<b>Indian Centre for Research and Development of Community Education</b>
<b>NIOS</b>	<b>National Institute of Open Schooling</b>
<b>SSLC</b>	<b>Secondary School Leaving Certificate</b>
<b>PUC</b>	<b>Pre-University Course</b>
<b>FCRA</b>	<b>Foreign Contribution (Regulation) Act</b>